

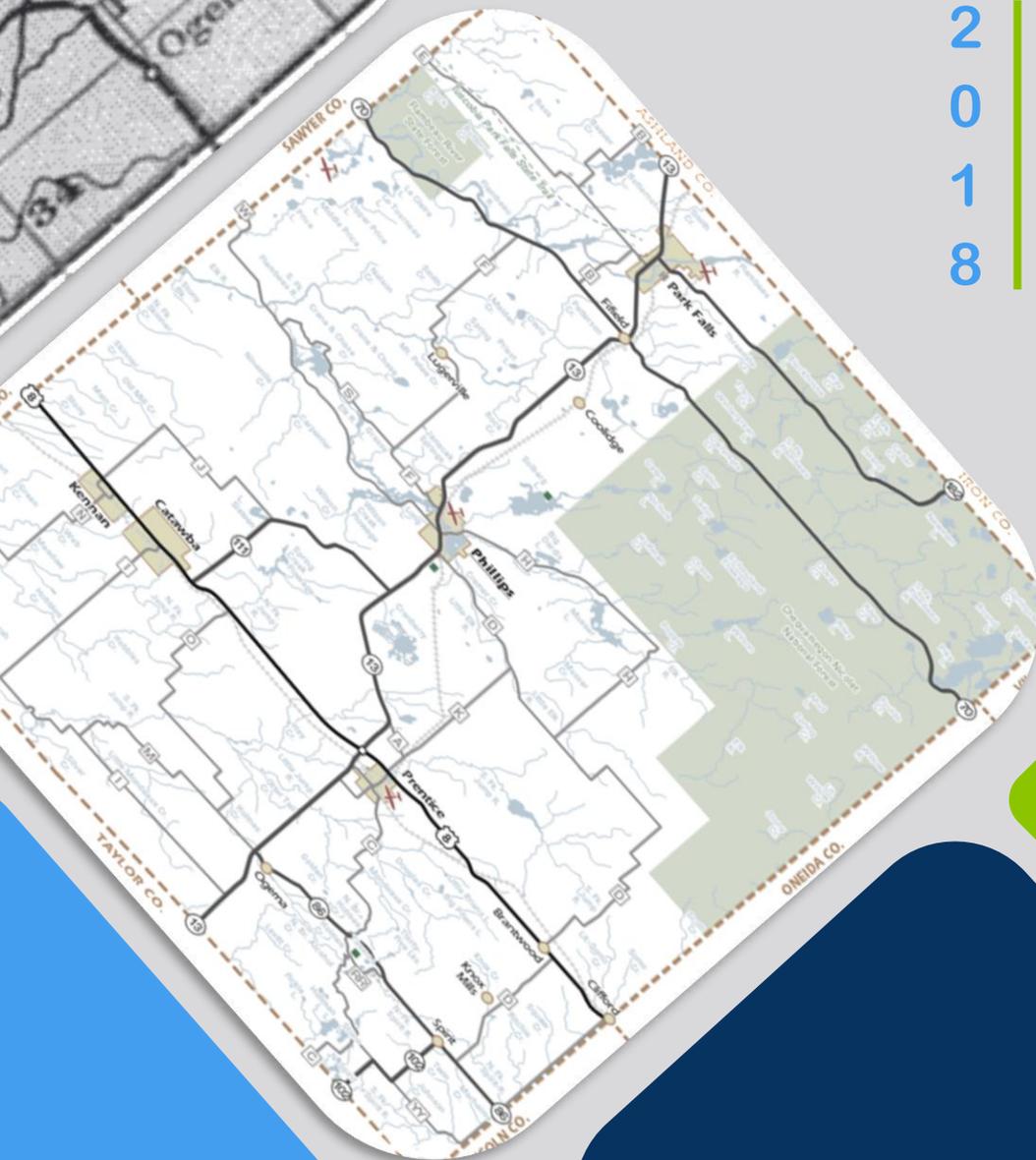


Price County

Health & Human Services

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ANNUAL REPORT



CONTENTS

annual report 2018

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Message from the Price County Health & Human Services Director

On behalf of the staff, I would like to present the Health and Human Services Department 2018 Annual Report. This year began the transition process of numerous changes occurring within the department.

- The drug epidemic being experienced in Price County continued to result in a major increase in out of home placements for children due to parental drug use and addiction.
- The Department enhanced services for families facing issues of addiction and/or struggling with mental health issues by becoming certified as a Comprehensive Community Services (CCS) agency by joining a regional model along with Taylor, Iron and Sawyer Counties. This will result in more providers available to work with Price County residents.
- To support increased services, the agency reorganized and added a Behavioral Health Services Unit to focus on mental health, alcohol, and drug abuse services.
- The reorganization was further enhanced by integrating the Aging Unit and the Aging and Disability Resource Center Unit to streamline services for the elderly and disabled populations in Price County.
- Public Transportation expanded into the Phillips area and began providing bus service between the communities of Phillips and Park Falls.
- Public Health was again recognized as a Level II agency after going through a rigorous review with the Wisconsin Department of Health Services.
- The Public Health Community Needs Assessment process began in October to assist with creating a three-year strategic plan for addressing public health issues facing Price County citizens.
- The Financial and Administrative Unit managed a multi-million dollar budget and provided continuous support services to assure people were connected to necessary services.

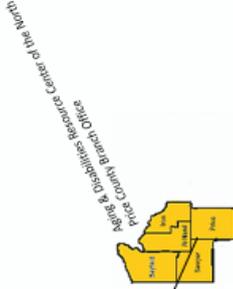
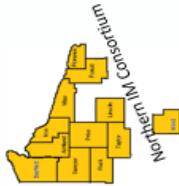
The Health and Human Services Board welcomed new board members as they supported all the work provided by the Health and Human Services Department. Their support increases the department's ability to reach our vision of Healthy People in Safe and Vibrant Communities.



Marilyn Schreuder, Director

Health and Human Services Board Members
 Bruce Jilka, Chair
 Dennis Wartgow
 Gerald Swenson
 John Vlach
 Bill Teeters
 Peter Dahlie, M.D.
 James Adolph
 Sally Huml
 Suzy Ocker, RN

Council on Aging Advisory Committee
 Nutrition Advisory Committee

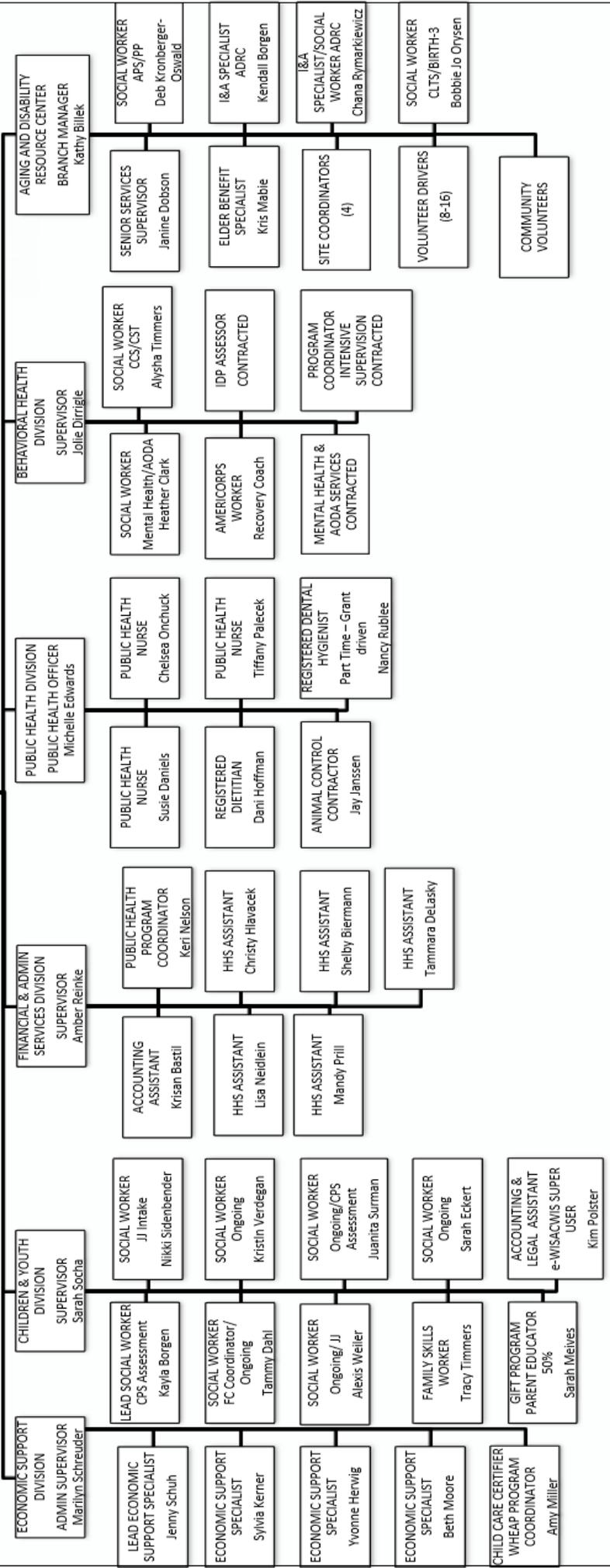


Regional ADRC Governing Board

HEALTH & HUMAN SERVICES BOARD
 Bruce Jilka, Chair

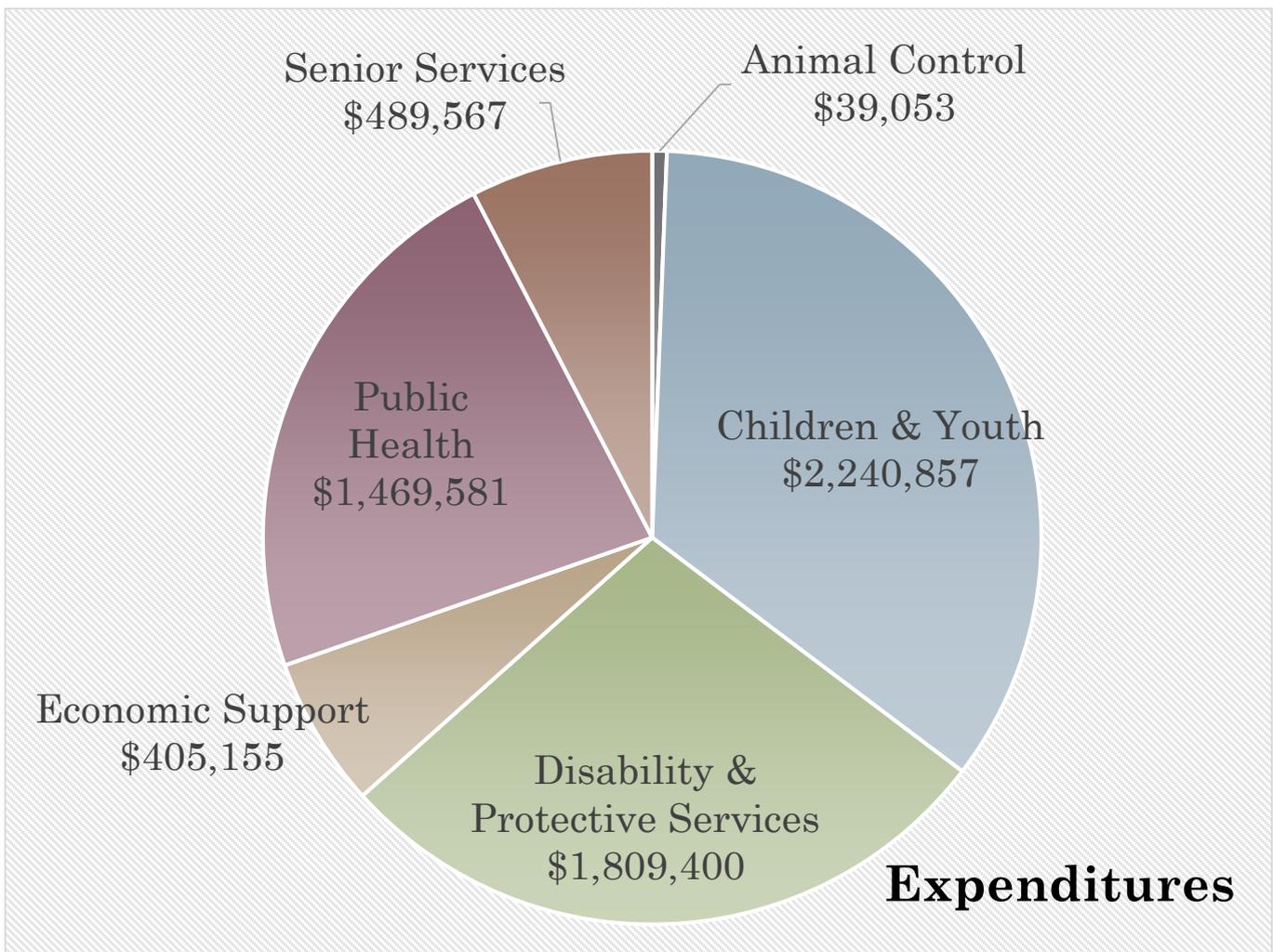
HEALTH AND HUMAN SERVICES DIRECTOR
 Marilyn Schreuder

LEGAL SERVICES DEPARTMENT
 Leanna Samardich



Financial & Admin Services

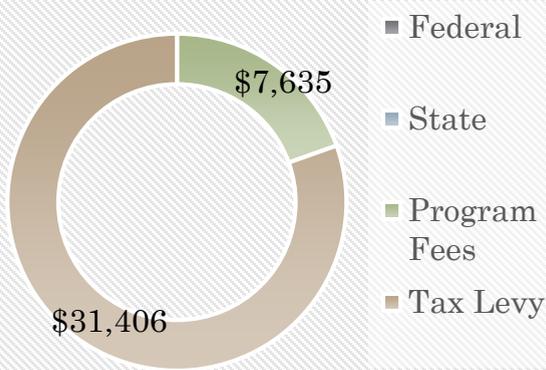
	Expenditures	Revenue
Animal Control	\$39,053	\$39,041
Children & Youth	\$2,240,857	\$1,904,152
Disability & Protective Services	\$1,809,400	\$1,534,498
Economic Support	\$405,155	\$450,044
Public Health	\$1,469,581	\$1,491,734
Senior Services	\$489,567	\$526,442
Total	\$6,453,613	\$5,945,911



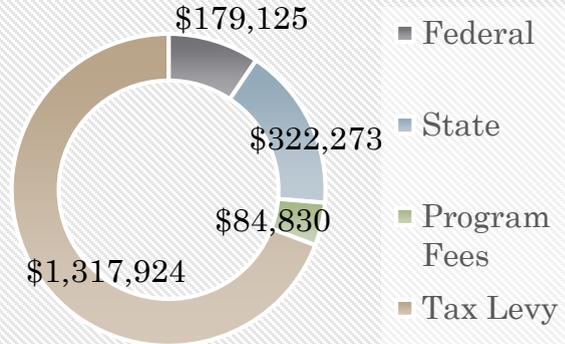
Financial & Admin. Services

Revenues:

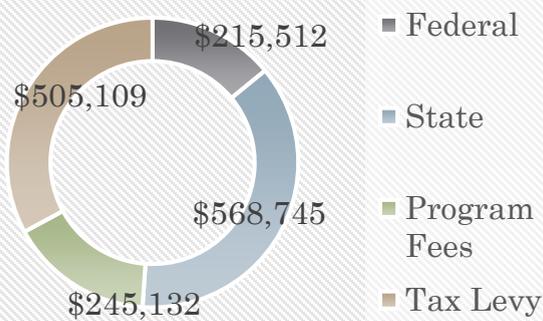
Animal Control



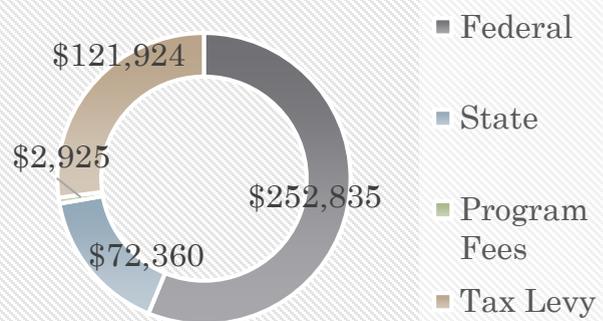
Children & Youth



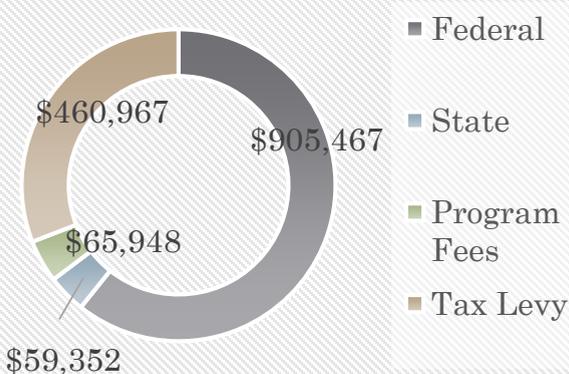
Disability & Protective Services



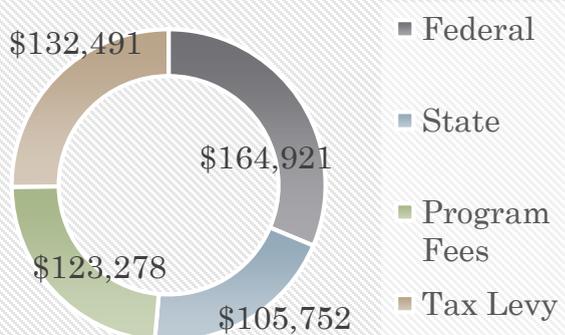
Economic Support



Public Health



Senior Services



Behavioral Health

INTRODUCTION

In September 2018, the Behavioral Health Division was created. Two social worker positions were reassigned along with the creation of a supervisor to manage a wide range of Behavioral Health services.

GENERAL PURPOSE

To support and promote mental health and Alcohol and Other Drug Abuse (AODA) services for Price county residents

PROGRAMS ADMINISTERED

Community Support Programs

Comprehensive Community
Services

Coordinated Service Teams

Mental Health Crisis Services

Intensive Supervision Program

Mental Health Case Management

Alcohol & Drug Abuse Services

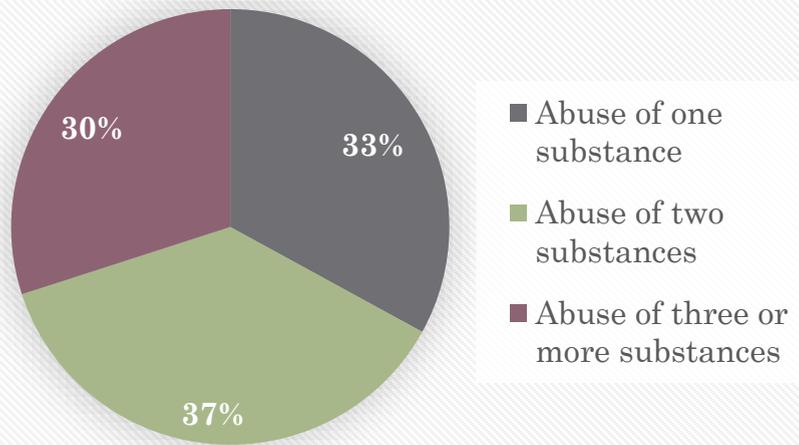


Behavioral Health

Price County Health & Human Services is one of ten HOPE Consortium partner agencies who together support substance use disorder treatment and recovery across five counties and three tribal communities in northern Wisconsin.

A total of **357 clients** with an opioid and/or methamphetamine use disorders were served by the HOPE Consortium in 2018, **27 (7.6%)** of whom were from Price County.

Price County residents served reported



Of Price County resident enrolled	No. of Occurrences
Visits with HOPE Consortium providers	675
Individual visits with Substance use disorder counselor	143
Group Sessions	7
Visits with a Medication Assisted Treatment (MAT) provider	354
Urine Screens	134
Care Coordination Wrap Team Meetings	18
One-on-One Visits with a Care Coordinator	19

Children & Youth

MISSION

The mission of the Price County Children & Youth Division is to assure the welfare and safety of children and youth in Price County and to promote accountability and responsibility for juvenile offenders.

GENERAL PURPOSE

The general purpose of Children & Youth programs is to administer state and federally mandated child protective service and juvenile justice programs.

PROGRAMS ADMINISTERED

Child Protective Service (CPS)
 Juvenile Court Intake
 Home Detention
 Juvenile Restitution/Community Service
 Substitute Care
 In-Home Service
 Foster Care Program
 Kinship Care Program
 Independent Living Program
 Early Intervention – Capacity Building
 Early Intervention Program
 Safe & Stable Families Program
 Coordinated Service Team



Children & Youth

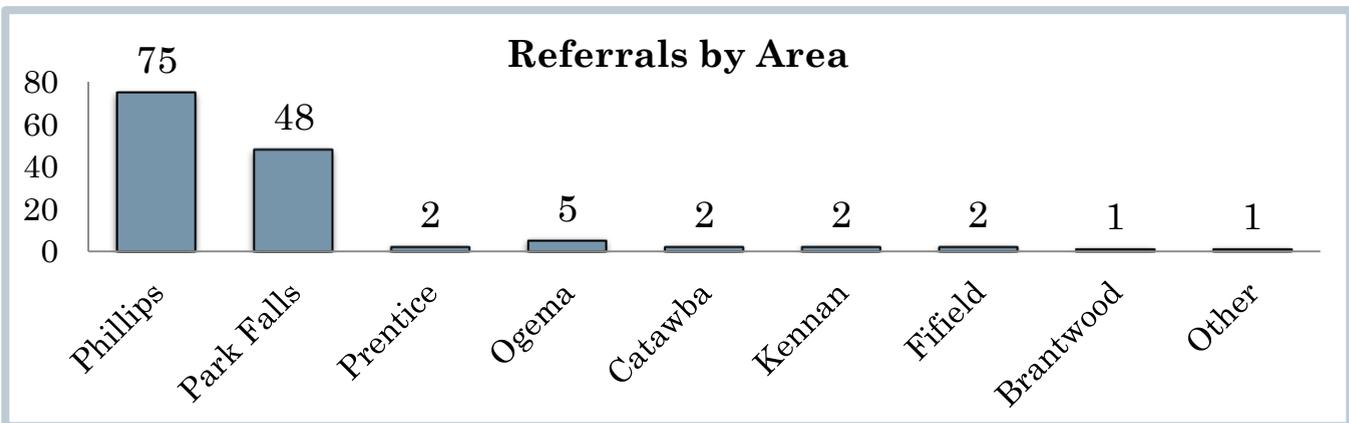
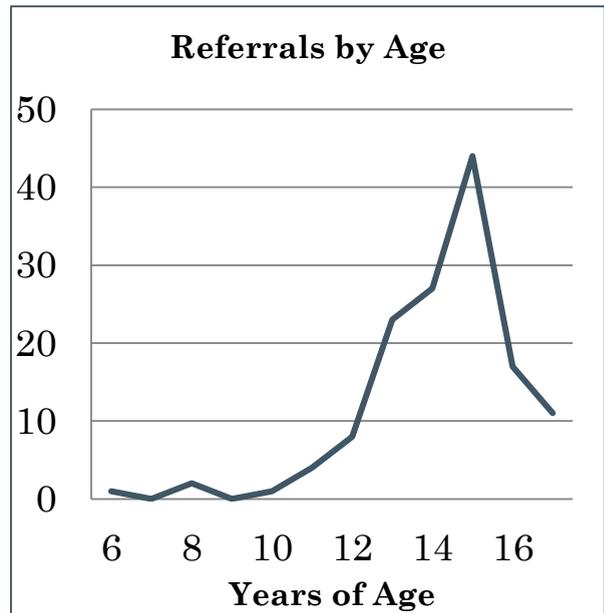
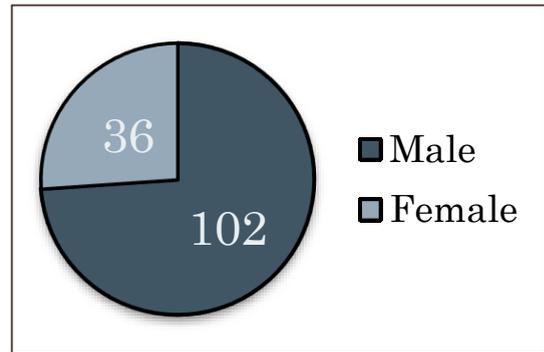
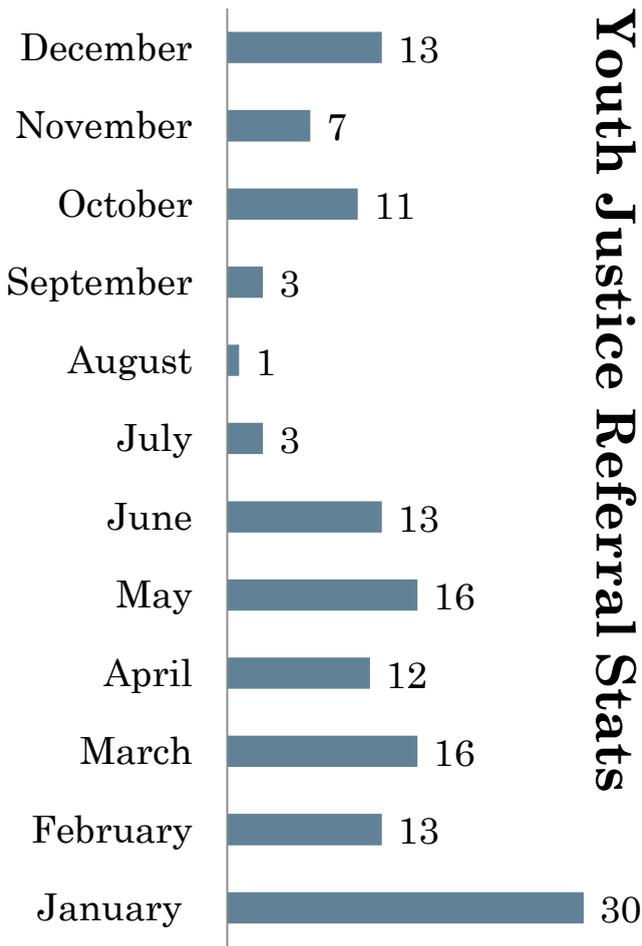
Service	No. Served
Youth Justice Juvenile Court Intake Services, Court Disposition, Intensive Supervision Program, Electronic Monitoring	138
JIPS Petitions Filed	1
Delinquency Petitions Filed	39
Youth Aids Alcohol and Other Drug Abuse (AODA)	6
Secure Detention (Includes short term & 72hr holds)	11 Juveniles 504 Days
Home Detention	7
Restitution	22
Out of Home (Placements) Foster Care, Group Homes, Child Care Institutions, Juvenile Respite, Shelter, Permanency Services and planning	66
Capacity Building Early Intervention	5
Coordinated Services Team (CST)	11 Families
Safe & Stable Families	83 Families 130 Children
Child Abuse & Neglect	205 Referrals 115 Investigations
CHIPS Petitions Filed	39
After Hour Calls	83
Total Intakes Received	810

Children & Youth

Youth Justice

138 Total Referrals

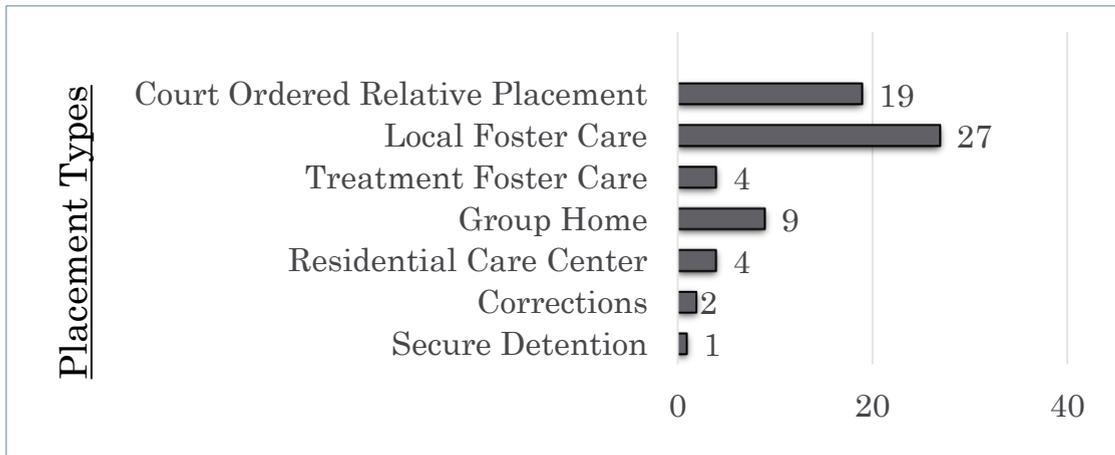
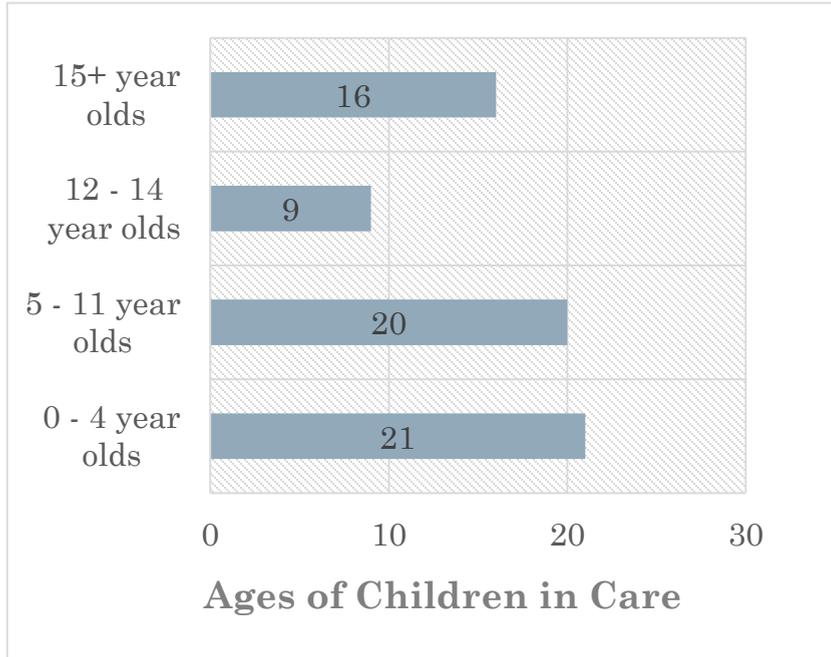
Juvenile Court Intake Services, Court Disposition, Intensive Supervision Program, Electronic Monitoring



Children & Youth

Out of Home Placements

66 children were placed in out of home care.
40 of those children were placed in county while
26 were placed out of county.
47% Were drug related



Cost of Placements Per Month	
Court Ordered Relative Placement	\$238
Local Foster Care	\$394 - \$1,000
Treatment Foster Care	\$3,000 - \$4,000
Group Home	\$6,000 - \$7,000
Residential Care Center	\$10,000 - \$12,000
Secure Detention / Corrections	\$4,500 - \$12,000



\$1,159,684
Annual Placement Cost

Disabilities & Protective Services

PROGRAMS ADMINISTERED

MISSION

The mission of the Price County Disabilities and Protective Services Division is to plan, arrange for and monitor an array of services for: the elderly, individuals experiencing acute and/or chronic mental illness, and individuals experiencing substance abuse problems. Services will be provided in a manner that supports the uniqueness and dignity of the individual while maintaining accountability and cost-effectiveness in systems. The mission of the Aging and Disability Resource Center is to assist individuals in planning for their long term care health needs in a manner that supports the uniqueness and dignity of the individual.

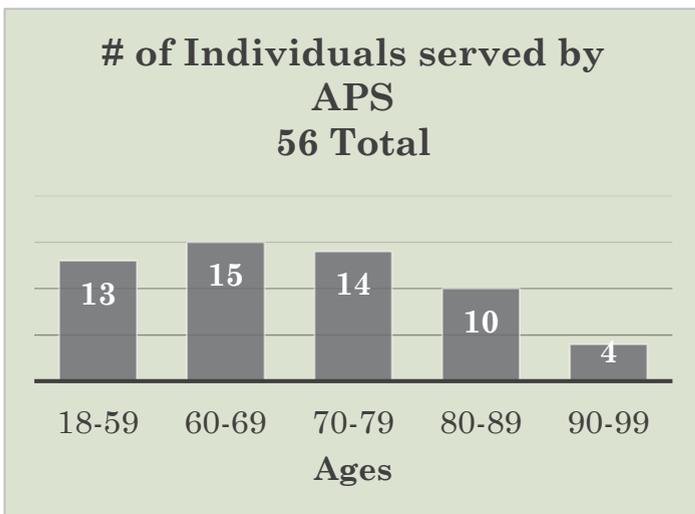
GENERAL PURPOSE

The general purpose of Disabilities & Protective Services programs is to carry out federal, state and locally mandated programs for the elderly, individuals with physical, developmental or cognitive disabilities, acute and/or chronic mental illness, and alcohol and other drug use/abuse problems.

- Adult Protective Services
- Case Management
- Children's Community Options Program
- Children's Long Term Support Waivers
- Birth to 3
- Civil Commitments
- Settlement Agreements
- Guardianship and Protective Placements
- Community Support Program for Individuals with Chronic and Persistent Mental Illness
- Comprehensive Community Services (CCS) Program
- Outpatient Mental Health Counseling
- Alcohol/Other Drug Services (AODA)
- Hope Consortium
- Intensive Supervision Program
- Intoxicated Driver Assessments
- Aging and Disability Resource Center (ADRC)
- Respite
- Day Services
- Intensive Autism Programs
- Intensive Supervision Program (ISP)

Disabilities & Protective Services

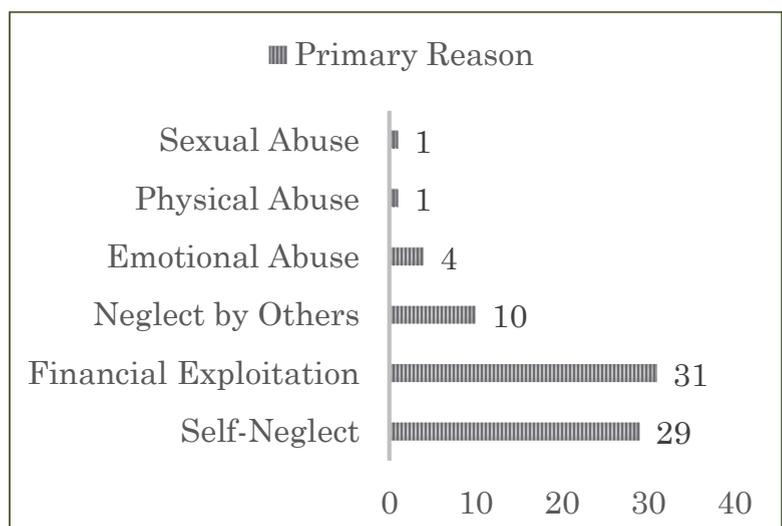
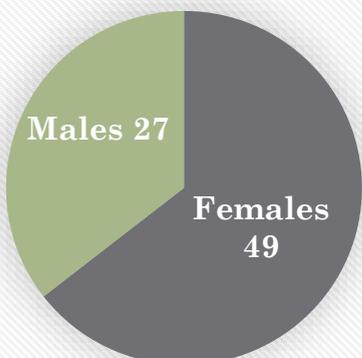
Service	No. Served
Birth to Three	46 Referrals 25 Served
Options Counseling/Assessments	44 Counseling 59 Assessments
Elder & Vulnerable Adult Abuse/Neglect	76 Reports
Children's CCOP Program	18
Children's Long Term Support Waiver	18
Guardianships	20
Emergency Protective Placements	4
Protective Placements	50



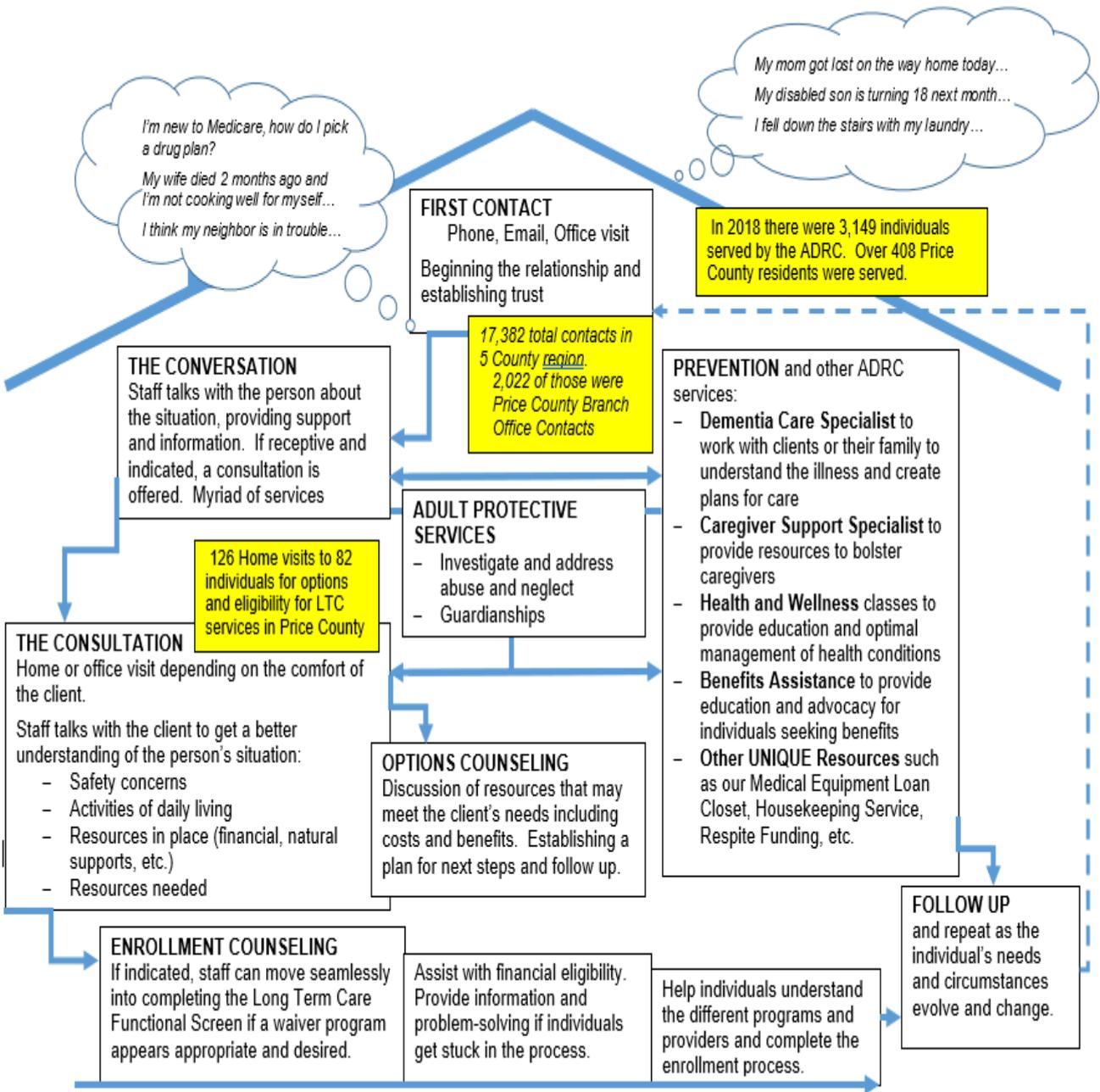
Mental Health Crisis Services



Elder & Vulnerable Adult Investigations



How the Price County ADRC Works



Economic Support

MISSION

As a member of the Northern Income Maintenance Consortium the mission of the Price County Economic Support Division is:

“Working Together to Provide Services that Enhance Quality of Life”

GENERAL PURPOSE

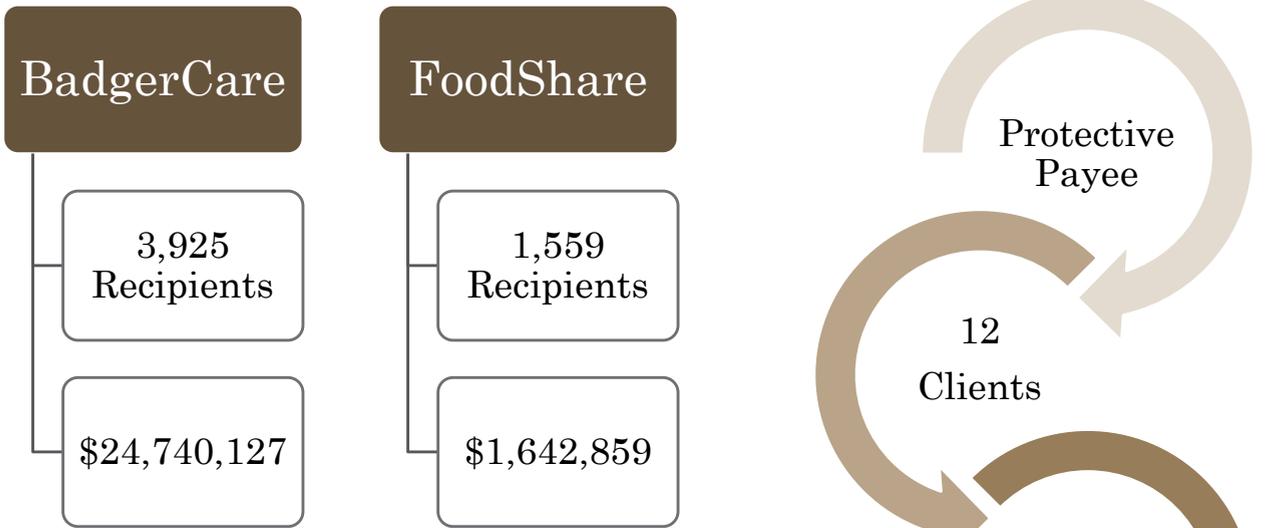
The general purpose of Income Maintenance programs is to assist financially and categorically eligible individuals with a means to meet their basic human needs including food, shelter, medical treatment, etc.



PROGRAMS ADMINISTERED

- FoodShare
- BadgerCare Plus
- Family Planning Only Services
- Medicaid for Elderly, Blind or Disabled
- Child Care Assistance
- General Assistance
- Wisconsin Home Energy Assistance Program (WHEAP)
- Child Care Certification of Day Care Homes

Economic Support



W H E A P	Energy Regular	Energy Crisis	Furnace Repair	Furnace Replacement
	895 Households	246 Households	25 Households	18 Households
	\$561,873	\$69,777	\$5,698	\$61,258

Wisconsin Heating and Energy Assistance Programs

Public Health

MISSION

The mission of the Price County Public Health Division is to be leaders in promoting, protecting, and preserving the health and well-being of Price County citizens through partnerships with people and communities.

GENERAL PURPOSE

The general purpose of Public Health programs is to carry out the core public health functions through the essential public health services.

PROGRAMS ADMINISTERED

- Animal Control
- Community Health Needs Assessment and Planning
- Public Health Accreditation Planning
- Public Health Emergency Preparedness
- Communicable Disease Control
- Communicable Disease Reporting
- Immunization Program
- Investigation and Follow-up
- Maternal Child Health & Family Health
- Children & Youth with Special Health Care Needs
- Reproductive Health
- Health Check
- Prenatal Care Coordination (PNCC)
- Targeted Case Management (TCM)
- Dental Health
- Dietary Fluoride Supplement Program
- Early Childhood Prevention Program
- Fluoride Mouth Rinse
- Healthy Smiles for Seniors
- Seal a Smile
- Environmental Health
- Environmental Human Health Hazard Investigation Control and Abatement
- Radon Testing Program
- Childhood Lead Poisoning Prevention and Assessment Program
- Well Water Testing Program
- Tobacco Control Program
- Rabies Control Program
- Coalitions
- Health and Wellness Coalition
- Mental Health/AODA



Public Health

Environmental Health:

Radon Kit
15 High | 21 Low
Results

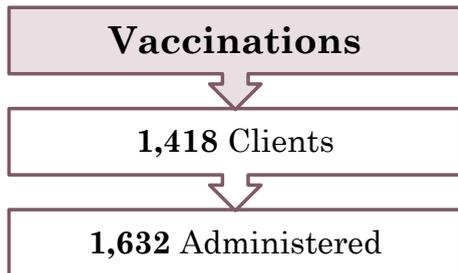
Well Water
16
Wells Tested

Environmental Complaints		TOTAL = 18
Air Quality	11	
Housing	3	
Solid Waste	2	
Water Quality	1	
Other	1	

119 Price County | 60 Private Providers
Goal: 165 | Actual: 179

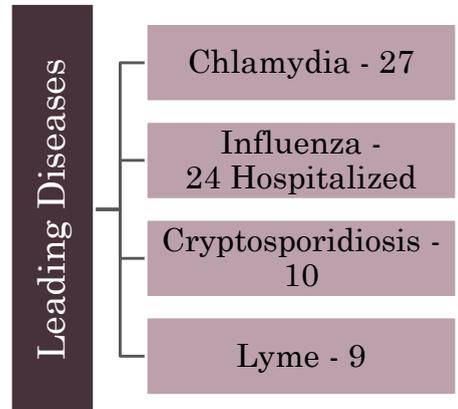
Lead Poisoning Testing Grant

4 Children had initial capillary results above 5mcg/dl, considered above acceptable range.



Communicable Disease:

189 Total Reported Incidents



10
Individuals received HCV testing at the jail.

Animal Bites:	Count of Animal Species:
Bat	2
Cat	9
Dog	22
Coyote/Wolf	1
Horse	2
Total	36

Preparedness:

Vaccine Dispensing Event				
School District	Consent		Boosters Needed	Boosters Given
	Electronic	Paper		
Chequamegon	72	128	10	9
Phillips	110	92	5	5
Prentice	28	28	0	0
Total	210	248	15	14
Grand Total (# of students)	458		Grand Total (# of vaccinations)	472

Public Health

Reproductive Health:



AODA Coalition:

- Strong Families/Strong Kids –
- Music in the Park – A series of 6 concerts
 - Annual Hines Park clean-up and community picnic in Park Falls
 - Dinner with Santa serving over 100 people.

kNOw Meth –

In 2018, approximately 250 community members were educated by professionals at the Park Falls, Phillips and Prentice town hall meetings. This year's focus was on the impact methamphetamines can have on the entire community.

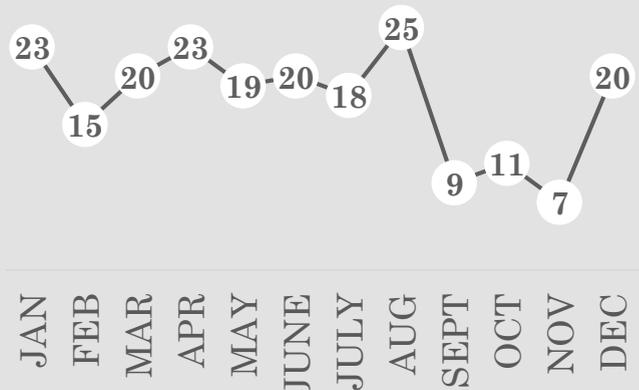
WIC: The purpose of the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) is to promote and maintain the health and well-being of nutritionally at-risk pregnant, breastfeeding and postpartum women, infants and children.



8
Pregnant women were enrolled in Prenatal Care Coordination (PNCC)

22
Families received Targeted Case Management (TCM) services

210 Total Health Check Visits



Public Health

Dental Health:

Seal A Smile	Totals
# of Students Received Educational Presentations	1,005
# of Students Screened	609
# Fluoride Applications	605
# of Students Received Sealants	428
# of Sealants	2,241
# of Referrals	129

Early Childhood Cavity Prevention:
485
 Students received education
289
 Oral screening performed
435
 Fluoride varnish applications

School-based Fluoride Mouth Rinse:
578
 Parents & students received education
285
 Students received weekly rinse

Healthy Smiles for Seniors:
12
 Clients

Dietary Fluoride Supplements:
89
 Children
102
 Prescriptions dispensed

Facebook Data:

Category	Definition	Total	Average/Day
Daily New Likes	The number of new people who have liked your Page (Unique Users)	149	.41
Daily Page Engaged Users	The number of people who engaged with your Page. Engagement includes any click or story created. (Unique Users)	3,800	10.4
Daily Total Reach	The number of people who had any content from your Page or about your Page enter their screen. This includes posts, check-ins, ads, social information from people who interact with your Page and more. (Unique Users)	36,807	108.8
Daily Total Impressions	The number of times any content from your Page or about your Page entered a person's screen. This includes posts, check-ins, ads, social information from people who interact with your Page and more. (Total Count)	66,385	181.9
Daily Total Consumers	The number of people who clicked on any of your content. Stories that are created without clicking on Page content (ex, liking the Page from timeline) are not included. (Unique Users)	2,936	8.0

Senior Services

MISSION

The mission of the Price County Senior Services Division is to enable older citizens in Price County to have, find and make use of a wide range of community resources that will help them experience the aging process with self-sufficiency, self-determination, security and dignity.

GENERAL PURPOSE

The general purpose of the Senior Services programs is to carry out the Older Americans and Wisconsin Elders Acts. The major focus is to strengthen the organization and delivery of programs and services to older persons and their families at the county level. The purpose is: (1) to assure that older persons in the county have the same opportunity as other citizens to realize their full potential and then participate in all areas of community and family life; and (2) to advocate for older persons in order that they may be able to meet their basic human needs and remain, for as long as possible, in the place they call home.



PROGRAMS ADMINISTERED

Alzheimer's Family
Caregiver Support
Program

Benefit Specialist

Congregate Meals

Home Delivered Meals

Transportation

Health Promotion &
Disease Prevention

National Family
Caregiver Support
Program

Elder Abuse & Neglect
Services

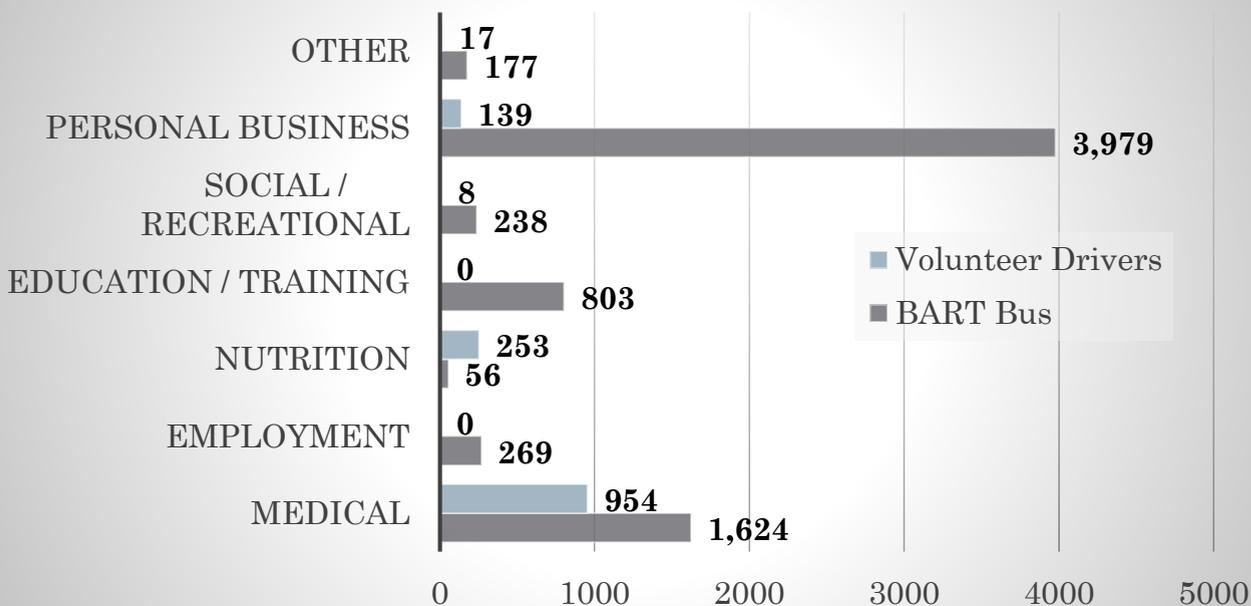
Senior Services

The Phillips Transit was added to the Price County Elderly and Disabled Transportation program starting in May of 2018. This service was in addition to the Park Falls Transit that initially started the beginning of public transportation in Price County in 2016. This enhancement included connecting trips between Park Falls and Phillips four times during the weekday on a set schedule while Saturday service was added for both communities along with two connecting commutes on Saturdays. Within eight months, the Phillips Transit was at the ridership level that Park Falls had been in its first year of service. That was a good sign since the Park Falls Transit was growing and proving to be quite successful. Free rides for students during the summer was offered for both communities along with free rides to the polls on election days to vote within each city.

1,371
Volunteer Rides Provided

7,146
BART Bus Rides Provided

Reasons for Ridership

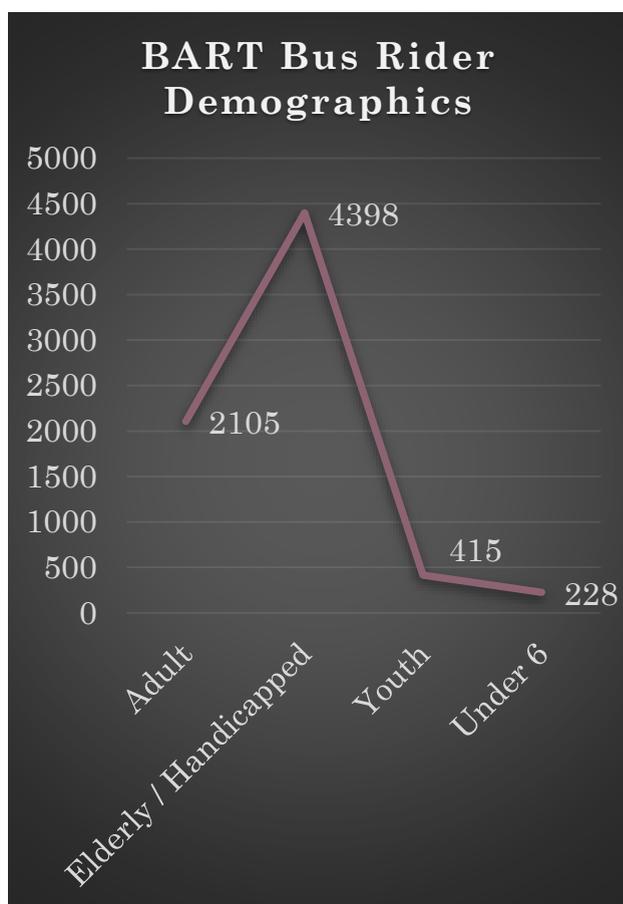


Senior Services

We want to highlight the fact that it was with our community partners that we can grow and keep public transportation sustainable. The initial requirement and financial foundation comes from the Department of Transportation s.85.31 grant. Thanks to Flambeau Hospital Foundation for donating both buses, plus donations from both the cities of Park Falls and Phillips, which support the sustainability of this valuable service.

of BART Bus Fares

Month	Park Falls	Phillips
January	569	0
February	483	0
March	518	0
April	438	0
May	528	7
June	580	89
July	438	104
August	475	146
September	467	106
October	624	152
November	584	169
December	494	175
Total	6,198	948



We continue to acknowledge the fact that our Elderly and Disabled Transportation Program could not operate without our amazing volunteers. They are the backbone of our transportation program and their sincere compassion towards their riders is admirable. We are grateful to all volunteers and community partners that work and donate monetarily to help with one of the most identified issues of living in northern Wisconsin – *transportation*.

Senior Services

Our annual Caregiver Conference was held at the Ogema Baptist Church on November 12th with Brenda Avadian – *The Caregiver’s Voice* leading this event. Brenda asked the 88 participants the question, “Can You Survive as a Caregiver?” She shared positive strategies for caregiving, methods to enhance their skills and the importance of connecting with local resources and service providers. Her presentation was filled with humor, inspiration and knowledge. Best of all, Brenda sparked topics of discussion between the participants creating some valuable communication and networking between community caregivers.

This was the first year respite was offered at the same venue, thanks to volunteers from Flambeau Home Health in Phillips. This service made it possible to have a caregiver come to the conference with their loved one. While they attended the conference, their loved one was doing supervised activities across the lobby. This allowed caregivers to learn and enjoy the conference temporarily worry-free.

Another segment of the conference featured Pam VanKampen, RDN, CD for Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR) who presented “Eat Well, Care Well”. Pam is high energy and her presentation was a fun-filled, interactive and informative session to learn the nutrients that are vital to aging well and caring well for yourself. She shared some easy, nutritious and tasty recipes and meal ideas that got you excited about eating well. Evaluations from this conference were extremely positive and told us they learned valuable information and that they will survive caregiving with some humor and help from others.

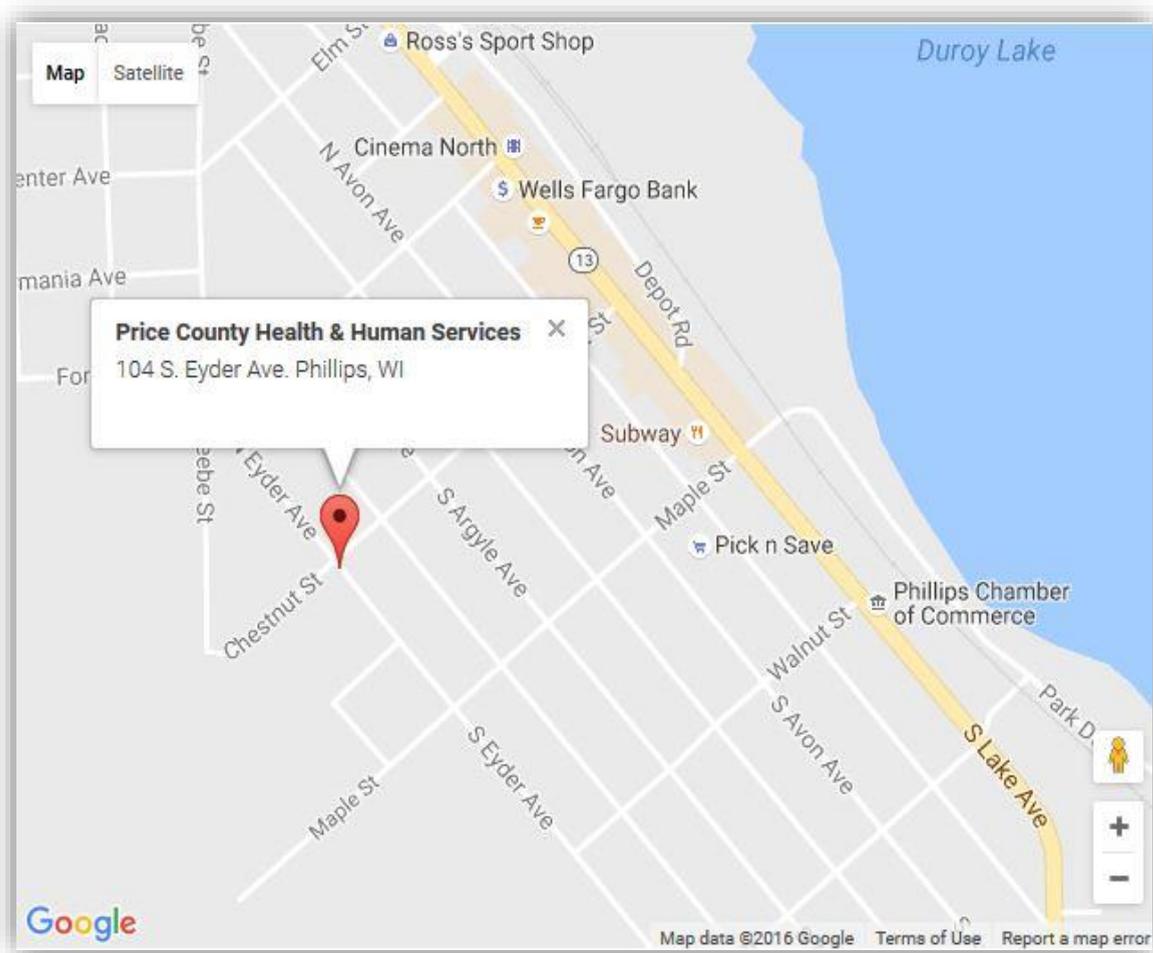
Program Statistics	Total
Members Served	1,244
Meals Eaten at Dining Site	10,658
At-Home Meals Served	9,200
Family Caregivers	96
Volunteer Miles	73,955
Opened Elder Benefit Cases	439
Elder Benefit Contacts	581

2018

General Information

Location

Price County Normal Building
104 S. Eyder Ave.
Phillips, Wisconsin 54555



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